

## **BESTSELLER Gift Cards - General Terms and Conditions for Cardholders in Australia**

The following terms of use apply to the BESTSELLER gift card ('BESTSELLER Card').

1. The BESTSELLER Card is issued by fashioncheque holding B.V., Kruisweg 801-C, 2132 NG Hoofddorp / The Netherlands (**Issuer**) and distributed by BESTSELLER A/S or its affiliated entities (**Distributor**).
2. By using the BESTSELLER Card, you agree to be bound by these general terms and conditions for cardholders in Australia.
3. A BESTSELLER Card is activated on purchase and has no expiration date.
4. Credit on the BESTSELLER Card may not be paid out or otherwise redeemed for cash.
5. The amount on the BESTSELLER Card can be used to pay part or all of the amount of online or in-store purchase transactions at participating retailers.
6. The BESTSELLER Card cannot be used to make transactions exceeding the credit amount available on the BESTSELLER Card or to purchase other gift cards or vouchers. If the value of your transaction exceeds the credit amount available on the BESTSELLER Card, you may supplement the BESTSELLER Card with other valid payment methods.
7. BESTSELLER Cards cannot be exchanged for other card types. As BESTSELLER Cards are not issued in any person's name, any holder of the BESTSELLER Card will be able to use it and no refund is available if it is lost or stolen.
8. BESTSELLER Cards cannot be recharged with credit. To check the balance of your BESTSELLER Card, use the balance checker on the BESTSELLER brands' page.
9. BESTSELLER Cards purchased and activated in Australia can also be redeemed in BESTSELLER stores located in other countries.
10. BESTSELLER Cards may only be used to purchase the following products: clothing including shoes and accessories such as bags, jewellery, cosmetics and fragrances.
11. Subject to any obligations or liability which cannot be excluded under the Australian Consumer Law, the Issuer assumes no liability for any loss, theft, damage, illegibility or unauthorised use of the BESTSELLER Cards, except to the extent caused by the fraud, negligence or wilful misconduct of the Issuer or its employees, officers or agents. Keep your BESTSELLER Card in a safe place because it cannot be blocked if lost or stolen.
12. Neither the Issuer nor the Distributor is responsible for the goods or services purchased using the BESTSELLER Card, except in instances where the goods or service have also been directly purchased from the Distributor.
13. The maximum credit on a BESTSELLER Card is AUD 800.
14. Questions or concerns regarding the goods or services purchased using the BESTSELLER Card must be directed to the retailer from whom the goods or services were purchased. For questions or concerns regarding the BESTSELLER Card, contact the Distributor by [CustomerService\\_AU@bestseller.com](mailto:CustomerService_AU@bestseller.com).