## BESTSELLER Gift Cards - General Terms and Conditions for Cardholders in Bosnia and Herzegovina

The following terms of use apply to the BESTSELLER gift card ('BESTSELLER Card').

- 1. The BESTSELLER Card is issued by fashioncheque holding B.V., Kruisweg 801-C, 2132 NG Hoofddorp / The Netherlands. The sale of a BESTSELLER Card involves the retailer from whom the BESTSELLER Card is purchased in the name of the issuer.
- 2. A BESTSELLER Card remains valid for four years following its purchase. The credit subsequently expires.
- 3. Credit may not be paid out (not even in the event of residual credit).
- 4. The amount on the BESTSELLER Card can be used to pay part or all of the purchase price.
- 5. BESTSELLER Cards are not personal and are therefore transferable.
- 6. When purchasing a BESTSELLER Card online as a digital voucher, the BESTSELLER Card is provided as a digital product, with immediate access. By accepting these terms, the Cardholder acknowledges that after accessing the BESTSELLER Card, the contract becomes fully performed, and the withdrawal/cancellation right is excluded.
- 7. BESTSELLER Cards cannot be recharged with credit.
- 8. BESTSELLER Cards are valid at all participating retailers in Bosnia and Herzegovina <sup>1</sup>
- 9. BESTSELLER Cards may only be used to purchase the following products: clothing and shoes.
- 10. The issuer assumes no liability for any loss, theft, damage, illegibility or unauthorised use of the BESTSELLER Cards, insofar as such is not the issuer's responsibility. BESTSELLER Cards cannot be blocked.
- 11. The maximum credit on a BESTSELLER Card is 1.000 BAM, or EUR 500 for digital vouchers sold online.
- 12. BESTSELLER Cards purchased and activated in Bosnia and Herzegovina can also be redeemed in Albania, Andorra, Austria, Belgium, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey, United Kingdom.

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<sup>&</sup>lt;sup>1</sup> Participating retailers can be viewed by means of the Shopfinder on the BESTSELLER brands' online shops.