

BESTSELLER – General Terms and Conditions for Cardholders in France

The following terms of use apply to the BESTSELLER gift card ('BESTSELLER Card').

1. The BESTSELLER Card is issued by fashioncheque holding B.V., Kruisweg 801-C, 2132 NG Hoofddorp / The Netherlands. The sale of a BESTSELLER Card involves the retailer from whom the BESTSELLER Card is purchased in the name of the issuer.
2. A BESTSELLER Card remains valid for four years following its purchase. The credit subsequently expires.
3. Credit may not be paid out (not even in the event of residual credit).
4. BESTSELLER Cards are not personal and are therefore transferable.
5. BESTSELLER Cards cannot be recharged with credit.
6. BESTSELLER Cards are valid at all participating retailers in France¹.
7. BESTSELLER Cards may only be used to purchase the following products: clothing including shoes and accessories such as bags, jewellery, cosmetics and fragrances.
8. The issuer assumes no liability for any loss, theft, damage, illegibility or unauthorised use of the BESTSELLER Cards, insofar as such is not the issuer's responsibility. BESTSELLER Cards cannot be blocked.
9. The maximum credit on a BESTSELLER Card is EUR 500.
10. There is no obligation and willingness to participate in dispute resolution procedures at a consumer arbitration institute.
11. BESTSELLER Cards purchased and activated in France can also be redeemed in Albania, Andorra, Austria, Belgium, Bosnia and Herzegovina, Canada, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, the Netherlands, Norway, Poland, Portugal, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey, United Kingdom.

¹ Participating retailers can be viewed by means of the Shopfinder on the BESTSELLER brands' online shops.