

BESTSELLER Gift Cards - General Terms and Conditions for Cardholders in Ireland

The following terms of use apply to the BESTSELLER gift card ('BESTSELLER Card').

1. The BESTSELLER Card is issued by and remains the property of fashioncheque holding B.V., Kruisweg 801-C, 2132 NG Hoofddorp / The Netherlands. The sale of a BESTSELLER Card involves the retailer from whom the BESTSELLER Card is purchased in the name of the issuer.
2. A BESTSELLER Card remains valid for five years from the date of purchase. The BESTSELLER Card and any credit balance, will expire five years from the date of purchase.
3. If you do not use all the value on the BESTSELLER Card in a transaction, the remaining balance will be left on the card while the gift card is valid, to apply towards future purchases. No change will be given or credit paid out. If a transaction made using the BESTSELLER Card is subsequently cancelled or reversed, any value owing will be added back onto the card.
4. BESTSELLER Cards are not personal and are therefore transferable.
5. BESTSELLER Cards cannot be recharged with credit, re-loaded or topped up with value.
6. BESTSELLER Cards are valid and can be used at all participating retailers in Ireland¹
7. BESTSELLER Cards may only be used to purchase the following products: clothing including shoes and accessories such as bags, jewellery, cosmetics and fragrances.
8. The issuer assumes no liability for any loss, theft, damage, illegibility or unauthorised use of the BESTSELLER Cards, insofar as such is not the issuer's responsibility. BESTSELLER Cards cannot be blocked. Fashioncheque reserves the right to cancel a BESTSELLER Card if it reasonably suspects fraud or misconduct.
9. The maximum amount on a BESTSELLER Card is EUR 500.
10. There is no obligation and willingness to participate in dispute settlement proceedings before a consumer arbitration board.
11. BESTSELLER Cards purchased and activated in Ireland can also be redeemed in Albania, Andorra, Austria, Belgium, Bosnia and Herzegovina, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Greece, Hungary, Italy, Latvia, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey, United Kingdom.

¹ Participating retailers can be viewed by means of the Shopfinder on the BESTSELLER brands' online shops.