

## BESTSELLER Gift Cards - General Terms and Conditions for Cardholders in Turkey

The following terms of use apply to the BESTSELLER gift card ('BESTSELLER Card').

1. The BESTSELLER Card is issued by fashioncheque holding B.V., Kruisweg 801-C, 2132 NG Hoofddorp, The Netherlands. The sale of a BESTSELLER Card involves the retailer from whom the BESTSELLER Card is purchased in the name of the issuer. Contact information regarding consumer questions can be found on [www.Bestseller.com](http://www.Bestseller.com).
2. A BESTSELLER Card remains valid for four years following its purchase. The credit subsequently expires.
3. BESTSELLER Card can be used at a single purchase or at a number of purchases at different times and in different amounts.
4. Credit may not be paid out (not even in the event of residual credit).
5. BESTSELLER Cards are not personal and are therefore transferable. They do not qualify as bills of exchange.
6. BESTSELLER Cards cannot be recharged with credit.
7. BESTSELLER Cards are valid at all participating retailers in Turkey. <sup>1</sup>
8. BESTSELLER Cards may only be used to purchase the following products: clothing including shoes and accessories such as bags, jewellery, cosmetics and fragrances. The issuer assumes no liability for the products.
9. The issuer assumes no liability for any loss, theft, damage, illegibility or unauthorised use of the BESTSELLER Cards, insofar as such is not the issuer's responsibility. BESTSELLER Cards cannot be blocked or cancelled.
9. The maximum amount on a BESTSELLER Card is YTL 5.000,-.
10. The cardholder has a right of cancellation within 14 days without indemnity or penalty, following the receipt of the physical card. BESTSELLER card must be physically returned and delivered to the issuer (or retailer involved) for cancellation and refund. The right of cancellation does not exist for digital cards.
11. The consumers have the right to apply to consumer arbitration committees or consumer courts in case of disputes.
12. BESTSELLER Cards purchased and activated in Turkey can also be redeemed in Albania, Andorra, Austria, Belgium, Bosnia and Herzegovina, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, United Kingdom.

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<sup>1</sup> Participating retailers can be viewed by means of the Shopfinder on the BESTSELLER brands' online shops.